

## Is your phone system on life-support?

If it's costing, instead of making you money, it's probably time to look at a unified communications solution. These systems enable organizations to use integrated data, video, and voice, in one supported product. The bottom line result is a work environment that is built to promote productivity, collaboration, and profitability.



## *A new Unified Communications system could be just what the doctor ordered.*

### **Needs Assessment:**

Are you operating with a phone system that has reached its end-of-service or end-of-life cycle? Most systems are designed to function for ten, fifteen years, or even more but by then, there will likely be a compelling business reason to upgrade or replace. Newer VoIP phone systems are built on an open architecture, meaning that hardware and software can be updated to take advantage of new technologies. A thorough needs assessment will determine where you stand.

### **Architecture Design/Bid Specifications:**

Communications systems are more than just telephones. Architecture design is based on an understanding of how an organization works to utilize collaboration tools that maximize productivity. By maintaining vendor "agnosticity," you can be assured that the RFPs we design call for the best equipment, and not the system that earns us a commission.

### **Implementation and Support:**

Putting a new unified communications system in place can take a toll on people and productivity. We work through the installation process, minimizing impact on the work environment while providing the training and on-going support to realize the new system's business potential.

